



THE
Baldwin & Clarke
COMPANIES

**Business Continuity
Client Service Contact Numbers**

A Note to Our Valued Clients

As we all know, disaster can strike, be it a natural disaster or an isolated event, and create a business disruption. We take this possibility very seriously and have taken many steps to help mitigate the potential impact on our clients and employees. In the event that operations of The Baldwin & Clarke Companies are impacted by a significant business disruption, we have partnered with Agility Recovery Solutions, a nationally recognized third party business continuity organization. With the aid of Agility, a former unit of General Electric with over 20,000 North American clients, we have developed a business continuity plan designed to have our office up and running as soon as possible following the interruption.

Unfortunately, it is not possible to plan for every event and contingency. With that in mind, during the time that our office may be offline and not accessible, you can secondarily reach out to your fund company, insurance company, or custodian directly for account service through the following channels until we are once again able to serve you.

Charles Schwab & Co

Website: www.schwab.com
Phone: 800-515-2157

TD Ameritrade

Website: www.advisorclient.com
Phone: 800-431-3500 Option 3

The Standard

Website: www.retirement.standard.com
Phone: 800-858-5420

Ascensus

Website: www.Ascensus.com
For employee in a plan: 888-652-8086
Web-access for employee: www.myaccount.ascensus.com
For ER/business owner: 888-652-8087
Web-access for ER/business owner:
www3.sponsorsight.com/ascensus

Guardian Life Insurance Company

Website: <https://signin.guardianlife.com/customeraccess>
Phone: 800-441-6455

Guardian Investor Annuity Company

Website: <https://signin.guardianlife.com/customeraccess>
Phone: 800-221-3253

Mass Mutual (for life, DI, LTC & annuity products)

Website: www.massmutual.com
Phone: 800-767-1000

Lincoln Financial Securities

Website: www.lfg.com
Phone: 800-258-3648

Nationwide Financial Securities

Website:
www.nationwide.com/investments-and-retirement.jsp
Phone: 877-669-6877

American Funds Service Corp

Website: www.americanfunds.com/individual
Phone: 800-421-4225
American Funds Retirement Plan Services Website:
www.americanfunds.com/retire
American Funds Retirement Plan Services Phone:
800-421-6019

Prudential Annuities

Website: www.prudentialannuities.com
Phone: 888-778-2888

RS Investments

Website: www.RSinvestments.com
Phone: 800-766-3863

Local Guardian General Agency

Living Legacy Financial Group, Inc.
One Corporate Place, Suite 201
55 Ferncroft Road
Danvers, MA 01923
Phone: (978) 907-6000
Website: www.lfg.net

To access your contracts or accounts via the providers' websites listed above, you may need to set up a username and password before being able to log in to your account. Should this be the case, we, of course, are happy to walk you through this process, which is also a resource you can utilize outside of normal business hours. Please contact us at 800-639-2711 and we will be pleased to assist you.