

A Note to Our Valued Clients

As we all know, disaster can strike, be it a natural disaster or an isolated event, and create a business disruption. We take this possibility very seriously and have taken many steps to help mitigate the potential impact on our clients and employees. If operations of BaldwinClarke are impacted by a significant business disruption, we have developed a business continuity plan designed to have our office up and running as soon as possible following the interruption.

Unfortunately, it is not possible to plan for every event and contingency. With that in mind, during the time that our office may be offline and not accessible, you can secondarily reach out to your fund company, insurance company, or custodian directly for account service through the following channels until we are once again able to serve you.

Charles Schwab & Co

Website: www.schwaballiance.com
Phone: 800-515-2157

The Standard

Website: www.standard.com/retirement
Phone: 800-858-5420

Proteus Capital

Website: www.proteuscapital.us
Phone: 317-653-2756

Ascensus

For Ascensus Plans

Participants:

888-652-8086

secure.ascensus.com/login/participant

Sponsors:

888-652-8087

secure.ascensus.com/login/Sponsor

For Ascensus Plans managed by Vanguard

Participants:

866-794-2145

my.vanguardplan.com

Sponsors:

866-794-2268

Sponsorinsight.com/vanguard/SignIn

Lincoln Financial Group

Website: www.lincolnfinancial.com
Phone: 800-510-4015

Guardian Life, Guardian Annuity & Berkshire Life

Website: www.guardianlife.com
Phone: 888-482-7342, option 1, follow prompts

Local Guardian General Agency

Website: www.natfin.net
Phone: 212-764-6262

Mass Mutual (for life, DI, LTC & annuity products)

Website: www.massmutual.com
Phone: 800-767-1000

Nationwide Financial Securities

Website: www.nationwide.com/personal/investing
Phone: 855-529-2729

American Funds Service Corp / Capital Group

Website: www.capitalgroup.com/individual
Phone: 800-421-4225

American Funds Retirement Plan Services

Website: www.capitalgroup.com/retirement/participant/
Phone: 800-421-6019

Prudential Annuities

Website: www.prudential.com/personal/annuities
Phone: 888-778-2888

Osaic FS, Inc.

Website: www.osaic.com/contact
Phone: 800-237-3813

To access your contracts or accounts via the providers' websites listed above, you may need to set up a username and password before being able to log in to your account. Should this be the case, we, of course, are happy to walk you through this process. Please contact us at 603-668-4353 and we will be pleased to assist you.